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- Multiple payments for same services.
- A candidate paid the fee online but did not get the confirmation due to connection failure and the University is not able provide softcopy of the Fee Invoice.

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- Your payment will normally reach the Mansarovar Global University account to which you are making a payment as per the policies of payment service provider.
- We cannot accept liability for a payment not reaching the correct Mansarovar Global University account due to you quoting an incorrect account number or incorrect personal details. Neither can we accept liability if payment is refused or declined by the credit/debit card supplier for any reason.
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- in special circumstances such as compliance with subpoenas, court orders, request/order from legal authorities or law enforcement agencies requiring such disclosure.